

Smooth System Upgrade

After struggling with the upgrade of 19 modules of Oracle Applications from version 10.7c to 11.5.9 for almost two years, a major manufacturing company engaged Traust to get them back on schedule. They were very skeptical coming into the upgrade project due to two previous upgrade attempts that were not successes for them.

Traust set out to prove that an upgrade didn't have to be painful. We provided a 14 person project consulting team including System Analysts, Functional Analysts, DBA's and System Administrators. The team successfully completed the upgrade. The manufacturer was pleasantly surprised by the smooth transition which, for the first time, didn't disrupt their order completion and business process.